

NO LEAD or LEAD REMOVED

SERVICE LINE RECONNECTION NOTICE IN PROJECT AREA WITH LEAD

Your home's service line was either not lead or all visible lead has been removed before it was connected to the water main. However, at least one customer in the project area still has/may have a customer-owned lead service line.

TODAY, BEFORE CONSUMING WATER:

- 1. FLUSH** – Before ANY water is used in your home, flush your home's plumbing by removing aerators and running the COLD water at each tap at the same time for 30 minutes.
- 2. FILTER** – Even though all lead has been removed from your line, a water pitcher and filters certified to remove lead were left in a bag near this door hanger.
- 3. SAMPLE** – Cleveland Water is offering to perform a service line water sample analysis 30 days after reconnection following industry standard. Please call our Lead Inquiry Line about 30 days after reconnection to obtain a sampling kit.

Learn more about how to flush plumbing, use filters and sample water at clevelandwater.com/lead.

Questions: Call our Lead Inquiry Line at 216.664.2882 from 8 am to 5 pm M to F.



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Flush, Clean and Consume Cold are actions all customers should implement to help ensure the highest quality water is coming out of your tap, especially if there is the possibility of lead in your plumbing system. In some situations, a water main repair/replacement may temporarily increase lead levels in water and/or cause discoloration. These actions are important to take when water has been restored after a disruption of service.

FLUSH: Flush your cold water lines before consuming water when water has not been used for 6 or more hours. The goal is to have cold, fresh water from the main in the street come out of your tap before drinking the water. To flush the plumbing, run water until you feel a temperature change then run water for an additional 30 seconds to 3 minutes. The time depends on the length of your service line. When in doubt, flush it out.

CLEAN: Clean your faucet aerator screens regularly. Small particles of solder and other material can accumulate in faucet aerators and in some circumstances can release lead into the water. Aerators should be cleaned at least twice a year, and more frequently after work on your plumbing system.

CONSUME COLD: Always use cold water for cooking, drinking and preparing baby formula. Hot water corrodes pipes faster and is more likely to contain lead. If you need hot water for food or drinks, get water from the cold water tap then heat the water.

*As a standard practice the USEPA recommends these actions to reduce possible lead exposure in drinking water.

Cleveland Water

1201 Lakeside Avenue • Cleveland, Ohio 44114
clevelandwater.com/lead



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@clevelandwater