



ATTENTION

PLUMBERS & CONTRACTORS

SEE LEAD? CALL US. 216.664.6745

NEW Ohio EPA rules require certain actions to be taken any time work is being done on lead service lines.

PLUMBER/CONTRACTOR RESPONSIBILITY:

- Call us before working on a customer-owned lead service line or as soon as possible when lead is found.
- Call us if you expose a city-owned lead service line while working on a customer's service line/plumbing.

Calling Cleveland Water to report lead will not impact your workload or cost. We need the help of the Greater Cleveland's plumbing community to reduce the risks of lead exposure for our residents.

CLEVELAND WATER RESPONSIBILITY:

When a lead service line is replaced and/or disturbed, Cleveland Water may need to provide the customer a water pitcher certified to remove lead, have the customer collect water samples, replace the city-owned service line if it is made from lead, and provide the customer instructions on how to perform a full house flush, clean faucet aerators and properly use the filtering water pitcher. Go to clevelandwater.com/lead for full details.

REMINDERS:

- Reuse of an abandoned lead service line connection is not approved for new or fill-in construction.
- Deactivating an account and/or demolishing a property are both considered abandonment of a connection.



KEEP YOUR HOME'S WATER HEALTHY

Please share the below tips with all customers, especially those who may have lead in their home's plumbing system.



FLUSH – When water has been sitting in your plumbing unused for 6 hours or more, turn on the cold water and let the water run until it feels colder, then run it for an additional 30 seconds to 3 minutes before using the water for cooking or drinking. The goal is to have the cold water from the main come out of your tap.



CLEAN – Clean faucet aerators every 6 months and after work on home plumbing.



CONSUME COLD – Always use the cold water line for water you intend to drink or cook with. If you need hot water for food or drinks, get water from the cold water tap then heat it. Learn more: clevelandwater.com/lead

Questions:
Lead Inquiry Line 216.664.2882
Permits & Sales 216.664.6745



Cleveland Water

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